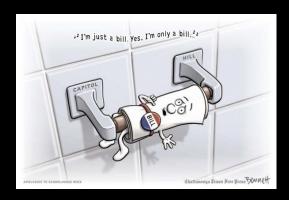
SB 929: what it means for California special districts and website compliance



How to engage

Audio Settings: to set speaker preferences.

Use the Q&A button to ask questions at any time.

Raise your hand if you have any problems.

Don't worry about taking notes.







What we'll cover

- 1. SB 929: new additions
 - 2. Public Records Act
 - 3. The Brown Act
- 4 5. State Controller Reports

Healthcare District Websites

"Open Data"

Section 508 Compliance

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SB 929		SB 272		AB 285	53 (optional):	
Our district has created and maintains a website		Our Enterprise System Catalog is posted on our website		We post public records to our website		
Passed in 2018, all independent special districts must have a website that includes contact information (and all other requirements) by Jan. 2020		All local agencies must publish a catalog listing all software that meets specific requirements—free tool at getstream- line.com/sb272		This bill allows you to refer PRA requests to your site, if the content is displayed there, potentially saving time, money, and trees		
The Brown Act			State Contro	ller Rep	orts	
AB 392:	AB 22	57:	Financial Transaction Report:		Compensation Report:	
Agendas are posted to our website at least 72 hours in advance of regular meetings, 24 hours in advance of special meetings This 2011 update to the Act, originally created in 1953, added the online posting requirement	agenda page, a search readab indepe Required text-base	d by Jan. 2019— ed PDFs meet this nent, Microsoft Word	A link to the Controller's "By the Numbers" website is posted on our website Report must be submitted within seven months after the close of the fiscal year—you can add the report to your site annually, but posting a link is easier		A link to the Controller's PublicPay website is posted in a conspicuous location on our website Report must be submitted by April 30 of each year—you can also add the report to your site annually, but posting a link is easier	
Healthcare District Websites		Open Data		Section 508 ADA Compliance		
AB 2019: If we're a healthcare district, we maintain a website that includes all items above, plus additional requirements		AB 169: Anything posted on our website that we call "open data" meets the requirements for open data Defined as "retrievable, downloadable, indexable, and electronically searchable;		CA gov code 7405: State governmental entities shall comply with the accessibility requirements of Section 508 of the federal Rehabilitation Act of 1973		
Including budget, board members, Municipal Service Review, grant policy and recipients, and audits		platform independent and machine readable" among other things		Requirements were updated in 2018—if you aren't sure, you can test your site for accessibility at achecker.ca		

Don't be freaked out right now.

Promise, we can make this easy!



Streamline:
4 years, 240
special district
websites, 500+
local government
agencies using our
free compliance

Digital
Deployment:
14 years, 300+
websites.

tools.





It doesn't have to be that hard.

In fact, we might even have fun!



Public Records Act

SB 929 requires websites for all districts.
SB 272 requires Enterprise System Catalogs.
AB 2853 allows PRA content posted to sites!

Public Records Act

What it is: a law passed by the California State Legislature and signed by the governor in 1968 requiring inspection or disclosure of governmental records to the public upon request, unless exempted by law. California Government Code §§ 6250 through 6270.5.

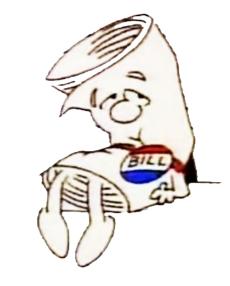
Online requirements (so far) come through three recent additions:

- SB 929
- SB 272
- AB 2853 (optional)



Public Records Act: SB 929

What it is: A law signed by the governor in September 2018 that requires all special districts in CA to have a website by Jan. 2020, including five posting requirements (two formatting requirements are assumed).



What to do about it: Make sure your district has a website by Jan. 2020 and posts all required content (and is Section 508 compliant). Or, adopt a hardship resolution in a public meeting annually.

This bill would, beginning on January 1, 2020, require every independent special district to maintain an Internet Web site that clearly lists contact information for the special district, except as provided. Because this bill would require local agencies to provide a new service, the bill would impose a state-mandated local program.

The California Constitution requires local agencies, for the purpose of ensuring public access to the meetings of public bodies and the writings of public officials and agencies, to comply with a statutory enactment that amends or enacts laws relating to public records or open meetings and contains findings demonstrating that the enactment furthers the constitutional requirements relating to this purpose.

This bill would make legislative findings to that effect.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

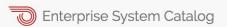
This bill would provide that with regard to certain mandates no reimbursement is required by this act for a specified reason.

Public Records Act: SB 272

What it is: Enterprise System Catalog requiring local agencies to create a catalog of "enterprise systems" that fit certain criteria, make it publicly available upon request, and post It in a prominent location on the website if they have one.

What to do about it: review the law and create a spreadsheet of all systems your agency uses that aren't exempt, or use Streamline's free Enterprise System Catalog tool (www.getstreamline.com/sb272). Compliance was due by July 1, 2016.

Make sure to post a link on your website in a prominent location!



Agencies / Fallbrook Regional Health District

Fallbrook Regional Health District

Edit agency profile

138 S. Brandon Road, Fallbrook, CA 92028 — 760-731-9187 — Edit

Step 1: System inventory

Create an inventory of all computer systems your agency uses, and qualify each of them for inclusion in your enterprise system catalog.

We'll walk you through each step to ensure you're including the proper systems.

+ Add system

Financial, QuickBooks

Microsoft Office Professional

Scanning software. Adobe Acrobat.

Some systems are not required to be included in your catalog, but you can still keep them here so you'll remember when you update your catalog next year. Anything exempt will appear below for your reference.



About

SB 272 adds a new requirement to the California Public Records Act. It requires every local agency, except local educational agencies, to create a catalog of enterprise systems. Each agency must make the catalog publicly available upon request in the

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CALENDAR

District Transparency

Information	Where to find it
Mission Statement	Mission - Vision - Values
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Services/Functions and Service Area	Structure
Service Area Map	Service Area Map
Principle Act or Special Act	Health Care / Hospital Districts Principle Enabling Act
SB 272 Enterprise System Catalog	SB 272 Enterprise System Catalog
Board Overview	<u>Our Directors</u>
Board Members	<u>Our Directors</u>
Board Member Ethics Certificates	Board Member Ethics Certificates
Board Meetings	Board of Directors
Election Procedures and Filing Deadlines	<u>Director Information - Powers, Meetings,</u> <u>Officers</u>
Meeting Minutes Archive	Board of Directors
Current Agency Budget	Current District Budget
Financial Audit	<u>Audits</u>
Past 3 Years of Audits	Audits
Board Member and Staff Compensation	State Controller's Compensation Report

PUBLIC RECORDS REQUEST

To review or obtain public records and documents please complete our Public Records Request Form

STATE/LOCAL AGENCY REPORTING

San Diego Local
Agency Formation
Commission (LAFCO) report
and response to report.
READ MORE >

ENTERPRISE SYSTEM CATALOG

As required by SB 272
VIEW THE CATALOG »

ADDRESS: Fallbrook Regional Health District

138 S. Brandon Road Fallbrook, CA 92028

PHONE: 760-731-9187

Enterprise System Catalog:

AUGUST 28, 2017

VENDOR AND PRODUCT: Microsoft, Office Professional

SYSTEM PURPOSE: Email. Calendars & Documents

CATEGORIES/TYPES OF DATA: Communication, Scheduling, Office Data, Agendas, Minutes, Contact Data, Project Data

DEPT./PRIMARY CUSTODIAN: Not applicable

FREQUENCY OF COLLECTION: As needed

FREQUENCY OF UPDATE: As needed

VENDOR AND PRODUCT: Adobe, Acrobat

SYSTEM PURPOSE: Create and archive documents

CATEGORIES/TYPES OF DATA: Documents, Forms, Policies & Procedures

DEPT./PRIMARY CUSTODIAN: Not applicable

FREQUENCY OF COLLECTION: As needed

FREQUENCY OF UPDATE: As needed

FRESNO IRRIGATION DISTRICT

Catalog of Enterprise Systems

Pursuant to CA Government Code 6270.5

Vendor	Product	System Purpose	Description of Categories or Types of Data	Custodian	Frequency Collected	Frequency Updated
Laserfiche, Inc.	Laserfiche	Storage Of Records & Documents	Scanned documents of District records	Accounting Dept. Engineering Dept. Administration Safety Manager The Shop	Daily Daily Daily Daily Daily	As needed As needed As needed As needed As needed
Tyler Technologies, Inc.	Incode	Accounting software	Financial Accounting Data for the District Financial Accounting Data for the District	Accounting Dept. Engineering Dept. Safety Manager	Daily As needed As needed	Quarterly As needed As needed
Microsoft	Microsoft Office Suite	Office Automation	(for creating documents, data analysis, email) word processing & spreadsheets	Accounting Dept. Engineering Dept. Administration Safety Manager Water Department The Shop Maintenance & Construction	Daily Daily Daily Daily Daily Daily Daily Daily Daily	As needed As needed As needed As needed As needed As needed As needed
None	Custom Assessment	Issue and Track Assessments	Assessment charges, payments and water delivery information	Accounting Dept. Water Department	Daily Daily	As needed As needed

Public Records Act: AB 2853

What it is: In addition to maintaining public records for public inspection during the office hours of the public agency, a public agency may comply with subdivision (a) by posting any public record on its Internet Web site and, in response to a request for a public record posted on the Internet Web site, directing a member of the public to the location on the Internet Web site where the public record is posted.

What to do about it: post often-requested public records to your site, and point PRA requestors there, potentially saving lots of money. (Note that if they cannot access the site for any reason, you still have to provide printed copies.)



How to make requests

Records

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Financial Reports

Acme Municipal Utility District 2015-2016 Budget

Our budget is finalized in the first quarter of each calendar year for the upcoming fiscal year. READ MORE \ast

2015 Compensation Report

The required financial information can be found on the Controller's Public Pay website at http://publicpay.ca.gov/Reports/SpecialDistricts/SpecialDistricts.aspx

READ MORE »

2015 Financial Transaction Report

READ MORE »

2014-2015 Financial Audit

Audits are performed by Acme Auditing Company and are available by September of each year for the previous fiscal year.

READ MORE »

HOW TO MAKE A PUBLIC RECORDS ACT REQUEST

Our most requested public financial documents are posted here on our website. If you cannot find the record you're looking for here, fill out this form to request it.

READ MORE »

PUBLIC RECORDS REQUEST POLICY OF ACME MUNICIPAL UTILITY DISTRICT

To establish District policy and guidelines concerning accessibility of District records.

READ MORE »



Home Who We Are ▼ What We Do ▼ Updates ▼ Contact Us

THIS ITEM APPEARS ON

FINANCIAL REPORTS

How to make a Public Records Act request

Our most requested public financial documents are posted here on our website. If you cannot find the record you're looking for here, fill out this form to request it.

Your name	
Your phone number	
Your email address	
	Pro tip: Make it clear that most
Record requested	records are available on your site,
	and give them a way to request
Reason for request	others electronically
Submit	

The Brown Act

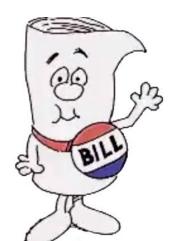
AB 392: original agenda posting guidelines.

AB 2257: new formatting and home page link

requirements for agendas.

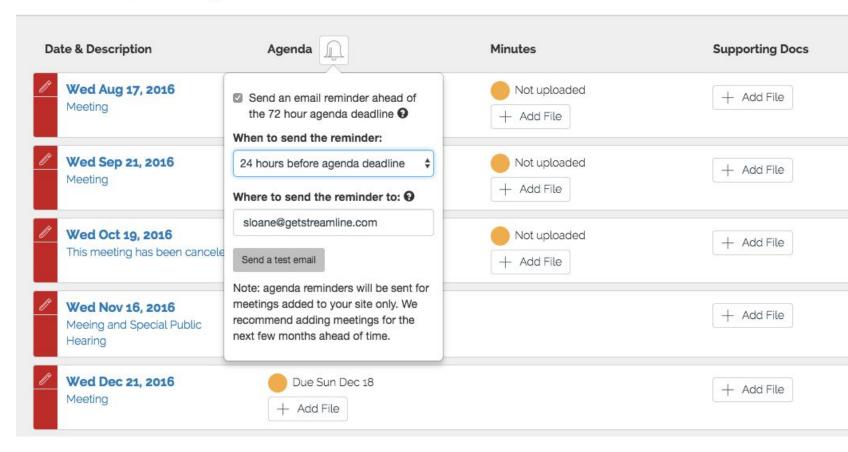
The Brown Act: agenda posting

What it is: law governing meetings. At least 72 hours before a regular meeting ... post an agenda containing a brief general description of each item of business to be transacted or discussed at the meeting... in a location that is freely accessible to members of the public and on the local agency's Internet Web site, if the local agency has one.



What to do about it: Set a reminder to post your agendas at least 72 hours before each meeting, including on your website (or use Streamline Web's agenda posting reminder tool so you never forget!)

∨ Board of Directors Meetings



Search.



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WHO WE ARE

BOARD OF DIRECTORS

BOARD MEETINGS

STAFF

Meetings

Board of Directors

The Acme MUD board of directors meets on the third Thursday of each month at 7:00pm in the board room at its headquarters, 222 Acme Parkway, Acmeville, CA. The board may also schedule special meetings at other times when needed, and will post notice according to the Brown Act.



FEB

JAN 18 2017

DEC 21 2016

NOV 16 2016

Board of Dire... Board of Dire... Board of Dire... Board of Dire... Board of Dire...

OCT 19 SEP 2016

AUG

Board of Dire... Board of Dire... Board of Dire...

READ MORE »

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District...

BOARD MEMBERS

Acme Municipal Utility District is governed by an elected board

of directors who are elected to

serve by the people. The Board

is elected at large by the voting

public who reside within the

CONTACT US

We look forward to hearing from you.

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THIS ITEM APPEARS ON

BOARD OF DIRECTORS



Board of Directors Meeting

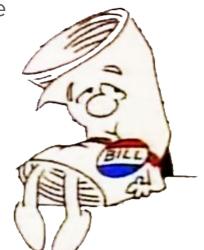
- Agenda
- Minutes

Pro tip: Instead of having separate sections for meetings, agendas, and minutes, add your agendas and minutes to each meeting, so that visitors can find what they're looking for based upon the meeting date.

The Brown Act: AB 2257 posting requirements

What it is: AB 2257 - a brand new law dictating that agencies post the most recent agenda directly on the home page of their website, in an electronically searchable / retrievable platform-independent format.

What to do about it: Be prepared by Jan 2019 to post the most recent agenda to the home page in the required format (or use Streamline Web's automatic home page meeting feature so you don't have to worry about it).





Job Openings

We're hiring! All jobs are open to any candidate regardless of race, color, religion, gender, nationality, sexual orientation or sleep schedule.

- Office Manager position
- Customer Success Manager

READ MORE »



Public Records

Our district takes the Public Records Act seriously. Making public records act requests should be as easy as possible for citizens to submit, and for our staff to comply with (ultimately saving your...

• Make a Public Records Act request

READ MORE »



Upcoming Events

When we do things, we post about them on our website so that you can decide to come do things too.

- Feb 15 Fundraiser
- Jul 5 Sloane's Birthday

READ MORE »

Board Meetings

li View Current Agenda

APR **25** 2019

Board of Directors Meeting

Agenda

MAY **23**

Board of Directors Meeting

JUN **27**

Board of Directors Meeting

The Brown Act: AB 2257 formatting tips

Keep the agenda separate from the packet! Do this:

- Create your agenda in Word (or Docs), export or save to PDF
- Upload that PDF file as your official agenda
- Then print and add to other docs if needed, scan to create the packet
- Upload the packet separately

*Only the agenda needs to meet the requirements of AB 2257

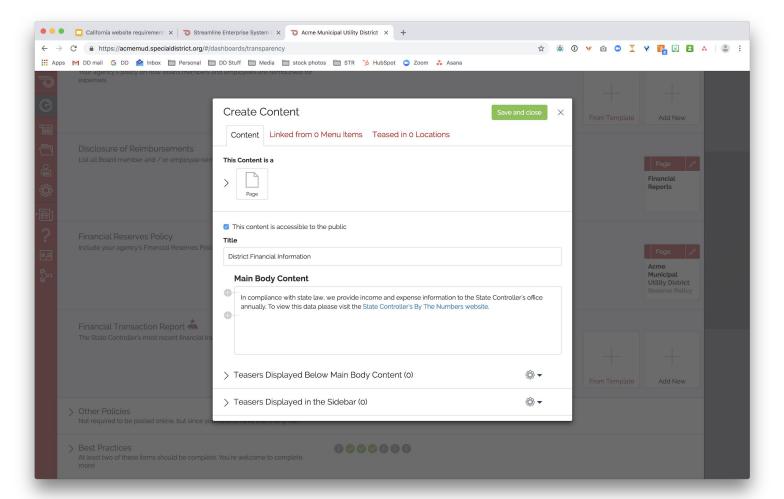
State Controller Reports

Financial Transactions and Compensation

Financial Transaction Report

What it is: CA Govt Code Section 53891 and 53893, requiring local government agencies to submit a specific financial transaction report to the State Controller's office "within seven months after the close of each fiscal year"...shall either post it in a conspicuous location on its Internet Web site, or cause copies of the report to be prepared and the clerk of the legislative body shall furnish a copy to any person requesting it.

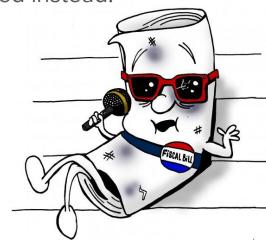
What to do about it: Visit the Controller's website for forms, and be sure that your agency is submitting the report each year. Make sure to post it on your website, if you have one...or post a link to the Controller's *ByTheNumbers* website so you don't have to update it each year!

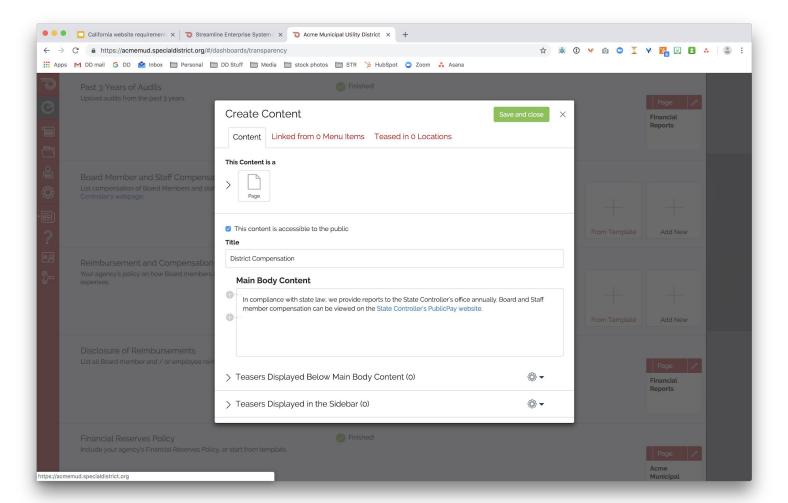


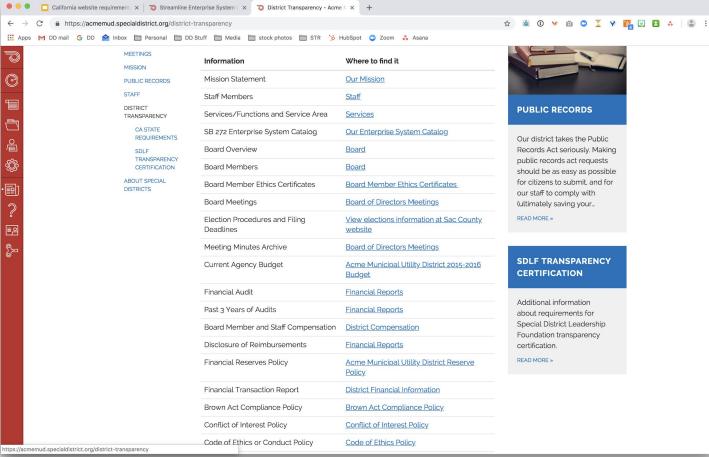
Compensation Report

What it is: A report that must be submitted to Controller's office by April 30 each year, including information on the annual compensation of its elected officials, officers, and employees. If the agency maintains a website, the report must be posted to a conspicuous location. Alternately a link to the Controller's PublicPay website can be used instead.

What to do about it: Visit the Controller's website for instructions, and complete your reports annually. If you have a website, post the report on your site as well, or post a link to http://publicpay.ca.gov/instead.









PUBLIC RECORDS

Our district takes the Public Records Act seriously. Making public records act requests should be as easy as possible for citizens to submit, and for our staff to comply with (ultimately saving your...

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SDLF TRANSPARENCY CERTIFICATION

Additional information about requirements for Special District Leadership Foundation transparency certification.

READ MORE »

Health care districts

AB 2019 requires all health care districts to maintain a website with required information posted

AB 2019: Health care district website posting

Establish and maintain an Internet Web site that lists **contact information for the district.** The Internet Web site shall also list all of the following:

- (1) The adopted **budget**.
- (2) A list of current **board members**.
- (3) Information regarding **public meetings** required pursuant to Section 32106 or the Ralph M. Brown Act (Chapter 9 (commencing with Section 54950) of Part 1 of Division 2 of Title 5 of the Government Code).
- (4) A **municipal service review** or special study conducted by a local agency formation commission pursuant to the Cortese-Knox-Hertzberg Local Government Reorganization Act of 2000 (Division 3 (commencing with Section 56000) of Title 5 of the Government Code), if any. The board may comply with this paragraph by posting a link on its Internet Web site to another government Internet Web site that contains the specified information.

...

AB 2019: Health care district website posting

. . . .

- (5) **Recipients of grant funding** or assistance provided by the district, if any.
- (6) **Audits of the district's accounts and records** pursuant to Section 26909 of the Government Code or Section 32133 of this code. The board may comply with this paragraph by posting a link on its Internet Web site to another government Internet Web site that contains the specified information.
- (7) **Annual financial reports to the Controller,** submitted pursuant to Section 53890 of the Government Code. The board may comply with this paragraph by posting a link on its Internet Web site to another government Internet Web site that contains the specified information.*
- (8) The district's **policy for providing assistance or grant funding** described in subdivision (c).
- (9) Any other information the board deems relevant.

*Note: this is no different than the requirement of all districts

Formatting requirements

AB 169 and Section 508

Open Data

What it is: AB 169 is a California law defining what the term "open data" means, for content posted to an agency website. If you call it open data and you post it to your website, it'd better meet the guidelines, which are mostly about the searchability and structure of the data.

What to do about it: if your content doesn't fit the requirements to be called open data, then just don't call it "open data":)



AB 169: Open Data

"This bill, if a local agency, except a school district," maintains an Internet Resource, including, but not limited to an Internet Web site, Internet Web page, or Internet Web portal, which the local agency describes or titles as "open data," and the local agency voluntarily posts a public record on that Internet Resource, would require the local agency to post the public record in an open format that meets specified requirements, including, among others, that the format is able to be retrieved, downloaded, indexed, and searched by a commonly used Internet search application."

^{*} School districts are almost always exempted from state mandates

Section 508

What it is: a Federal law requiring that various technology be accessible to people with disabilities. Web section concerns itself with making sure websites work effectively with assistive tech (screen readers, magnifiers, Braille readers, etc.)

What to do about it: You can use online testing software to check for Section 508 compliance. Reach out to your website vendor if your site isn't compliant - or just use Streamline Web.



Section 508 (Federal / CA)

- Jan. 18, 2018, Section 508 officially adopted WCAG 2.0 AA guidelines,
 which are a bit more strict
- Only sites built after Jan. 18 2018 have to comply with the more strict guidelines (major redesigns count too) ... all other sites must comply with Section 508 only (grandfathered!)
- Use online testing tools like https://achecker.ca/ to check for compliance there are options to check for just Section 508 compliance (older sites) or WCAG 2.0 compliance (newer sites)

But why?

- An estimated 15 20% of the population has a disability, many of which affect a person's ability to navigate the web
- Your website should be accessible by everyone if possible, and the basics aren't that difficult
- Accessible websites get better search results (bonus!) because they are typically formatted in a more clear, easy to parse way
- Getting sued is very, very expensive

Very, very expensive

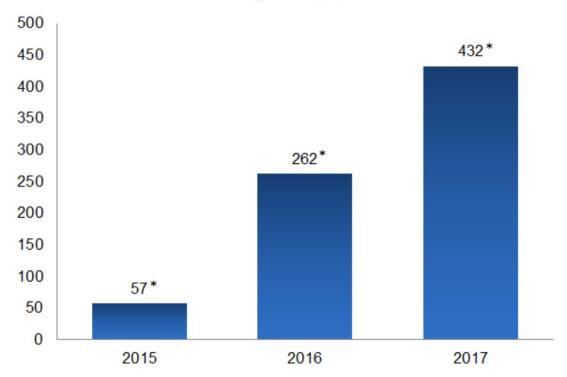
Within forty-five (45) days after the effective date of this Agreement... any agent acting on behalf of either the University or the Board shall pay the Complainant a total sum of **\$23,543.00**. Such payment(s) shall be made by check(s) payable to the order of the Complainant and delivered to the Complainant via overnight, private courier.

UNCATEGORIZED —

Target to pay \$6 million to settle site accessibility suit

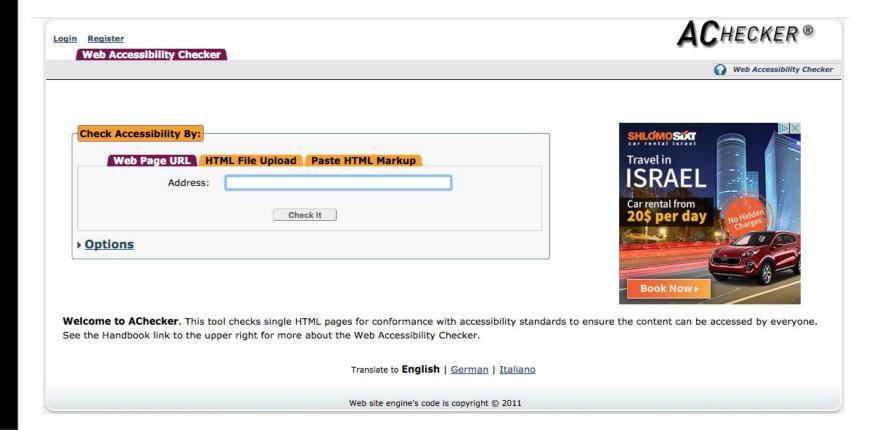
Target has settled a class-action lawsuit with the National Federation of the ...

Federal Website Accessibility Lawsuits: January 2015 to August 15, 2017



^{*}There are at least this many lawsuits.

Step 1: Visit achecker.ca



Enter URL, click Options to choose test type

Web Page URL HTML File Upload Paste HTML Markup						
Address: ht	tps://mcrfd.specialdistrict.org/					
Check It						
tions						
Enable HTML Validator	 Enable CSS Validator 	☐ Show Source				
Guidelines to Check Agair	nst					
BITV 1.0 (Level 2)	Section 508	Stanca Act				
○ WCAG 1.0 (Level A)	○ WCAG 1.0 (Level AA)	○ WCAG 1.0 (Level AAA)				
○ WCAG 2.0 (Level A)	WCAG 2.0 (Level AA)	O WCAG 2.0 (Level AAA)				
Report Format						
View by Guideline	OView by Line Number					

WCAG 2.0 AA:

New/Current Standards

Section 508:

Standards before Jan 18, 2018

Evaluate results

ssibility Review (Guide	elines: WCAG 2.0 (Level	AA))	rt Format: PDF ‡ Report	to Export: All	\$ Get
Known Problems(0)	Likely Problems (0)	Potential Problems (166)	HTML Validation	CSS Validation	
naratulations	I No known prob	lome			
ratulations	! No known prob	iems.			

 For compliance you need to pay attention to anything that shows up under Known Problems

What if there are errors?



• If your report shows "Known problems," export it and share with your website vendor to get a quote to have them fixed.

Testing resources

- achecker.ca free good for single page tests for 508 or WCAG 2.0
 AA standards
- nibbler.silktide.com free good for testing accessibility and overall site effectiveness
- SiteImprove.com paid service (pricey!) watches for accessibility issues, broken links, content guidelines, and more

Note: automated testing tools only go so far, but showing intention and effort to comply goes a long way

So how do you keep on top of this stuff?

CSDA has your back.





- Become a member and support their grassroots efforts
- Join the CSDA Communities (online peer group_
- Reply to surveys sent your way
- Attend conferences (especially Legislative Days next month!)

For more info:

Dillon: (916) 442-7887 or dillong@csda.net

Streamline has your back.



- Free, no obligation customized demo sites
- Agenda notifiers and meeting dashboard
- Transparency guidelines built-in
- Section 508 compliant and mobile friendly
- Complete control over your content, navigation menus, and more
- All inclusive monthly fee: no contracts, unlimited hosting and support
- Free SB 272 compliance tool

Whatever crazy laws come next, we'll be here to help.

We can help.

(916) 900-6619 sloane@getstreamline.com